Information sheet for veterans at Henry Moore Clinic

Henry Moore Clinic is a veteran friendly accredited GP practice. We have produced this leaflet to support Veterans within the Surgery.

What is a veteran?

Anyone who has served for at least one day in His Majesty's Armed Forces (Regular or Reserve) or Merchant Mariners who have seen duty on legally defined military operations.

What is a Veteran Accredited GP Practice?

The Royal College of General Practitioners has recognised Henry Moore Clinic as providing the following things for veterans:

- 1. Have a clinical lead for veteran health. The lead at Henry Moore Clinic is Dr Blackamore
- 2. Ask patients if they have served in the Armed Forces. This allows us to add this information to our coding system to refer and support patients as appropriate.
- 3. Support veteran patients to access dedicated health services.
- 4. Undertake regular training and development to meet the health commitments of the Armed Forces Covenant and better understand the needs of veteran patients.

What additional services am I entitled to as a veteran?

- 1. **Priority referrals** If you have a health problem not caused by your time in the armed forces, you are likely to go on a waiting list before you can get full treatment from the NHS. This is the usual process for NHS treatment. If you have a health problem caused by your time in the armed forces, you are also likely to go on a waiting list. However, you may be able to get NHS care quicker than usual through priority treatment for veterans.
- 2. **Support from Op RESTORE**—The Defence Medical Services (DMS) runs a veteran physical health and wellbeing service. It can help provide personalised treatment within the NHS and act as a link for anyone who has physical health problems because of their time in the Armed Forces. Ask your doctor if you think you might be suitable for referral.

See https://www.nhs.uk/nhs-services/armed-forces-community/veterans-service-leavers-non-mobilised-reservists/ for more information.

What about mental health support?

Op COURAGE is a mental health specialist service designed to help serving personnel due to leave the military, reservists, armed forces veterans and their families. You can self-refer or ask your GP to do this. For the North of England team, you can call 0300 373 3332 or email OpCourageNORTH@cntw.nhs.uk

See https://www.nhs.uk/nhs-services/armed-forces-community/mental-health/veterans-reservists/ for more information.

Where else can I seek support?

Various organisations and charities can provide veteran-specific support for various issues, including healthcare, housing, financial services, transition, civilian employment, and wider support. The **Armed Forces Covenant** provides a list of these services.

See: https://www.armedforcescovenant.gov.uk/armed-forces-community/service-leavers-and-veterans/